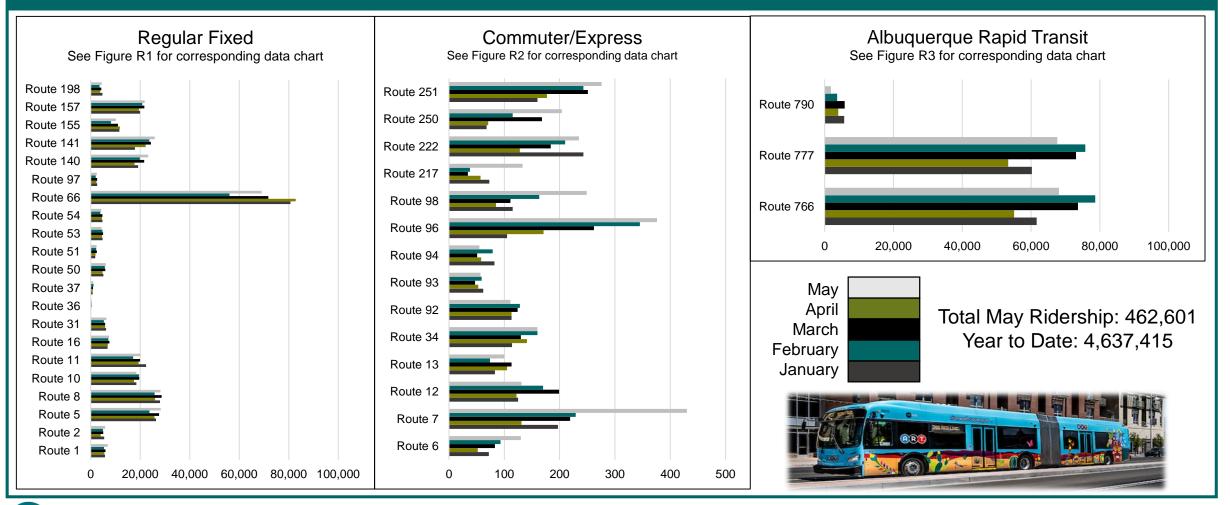
ZEROFARES PILOT PROGRAM

MONTHLY INFORMATIONAL REPORT

May **2022**

APRIL RIDERSHIP



transit

ABORIDE MONTHLY INFORMATIONAL REPORT | MAY 2022

RIDERSHIP

	Regular Fixed Route Ridership												
	oute Route Ro 140 141 1	ute Route 55 157	Route 198										
2,619 19,1	9,153 17,847 11,	572 19,904	4,748										
3 2,365 17,7	,754 22,179 11.	824 19,477	3,866										
7 2,598 21,5	,587 24,355 11,	005 21,689	4,310										
1 2,027 19,8	9,868 23,678 8, ⁻	78 20,859	3,564										
2 2,463 23,2	3,203 25,861 10.	196 21,798	4,482										
1	7 2,598 21 1 2,027 19	7 2,598 21,587 24,355 11,0 1 2,027 19,868 23,678 8,1	5 2,365 17,754 22,179 11,824 19,477 7 2,598 21,587 24,355 11,005 21,689 1 2,027 19,868 23,678 8,178 20,859 2 2,463 23,203 25,861 10,196 21,798										

Figure R2

	Commuter/Express Route Ridership													
	Route	Route	Route	Route	Route	Route	Route	Route	Route	Route	Route	Route	Route	Route
Month	6	7	12	13	34	92	93	94	96	98	217	222	250	251
JAN	72	197	125	83	114	113	62	82	105	115	73	243	68	160
FEB	52	131	122	105	141	113	53	58	171	85	57	128	71	177
MAR	83	219	199	113	130	124	47	51	262	111	34	184	168	251
APR	93	229	170	74	160	128	59	79	345	163	38	210	115	243
MAY	130	430	131	100	160	111	57	55	376	249	133	235	204	276

			Figure R3									
	ART Route Ridership											
Month	Route 766	Route 777	Route 790									
JAN	61,641	60,250	5,690									
FEB	55,070	53,360	3,974									
MAR	73,648	73,105	5,845									
APR	78,647	75,783	3,640									
MAY	68,123	67,621	1,836									

	Total Fixed Route Ridership											
Month	FY19	FY20	FY21	FY22								
JUL	781,280	755,491	370,222	393,282								
AUG	880,079	805,880	333,389	395,706								
SEP	795,408	770,017	349,035	389,426								
ОСТ	837,665	815,378	378,371	438,310								
NOV	758,173	694,714	295,324	418,177								
DEC	670,554	746,344	276,468	387,785								
JAN	716,045	729,005	275,283	422,724								
FEB	698,976	764,293	275,242	401,963								
MAR	757,396	630,292	356,489	469,247								
APR	779,357	315,901	356,158	458,194								
MAY	755,731	306,544	345,151	462,601								
JUN	729,045	336,563	365,471									
Total	9,159,709	7,670,422	3,976,603	4,637,415								



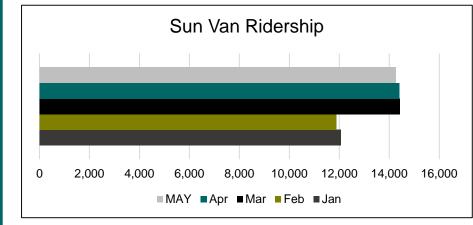
PARATRANSIT/SUN VAN

	Paratrans	sit (Sun Van)	Ridership	
Month	FY19	FY20	FY21	FY22
JUL	20,659	20,732	6,786	10,901
AUG	23,534	22,168	7,031	12,623
SEP	21,363	21,228	7,127	13,165
ОСТ	24,424	23,554	7,479	14,007
NOV	21,388	19,867	5,800	12,727
DEC	19,004	19,496	6,094	12,097
JAN	22,085	21,475	6,331	12,064
FEB	20,686	20,618	6,179	11,874
MAR	21,993	12,795	8,165	14,412
APR	22,936	3,809	9,589	14,395
MAY	20,937	4,296	9,519	14,267
JUN	19,741	6,348	10,215	
Total	258,750	196,386	90,315	142,532

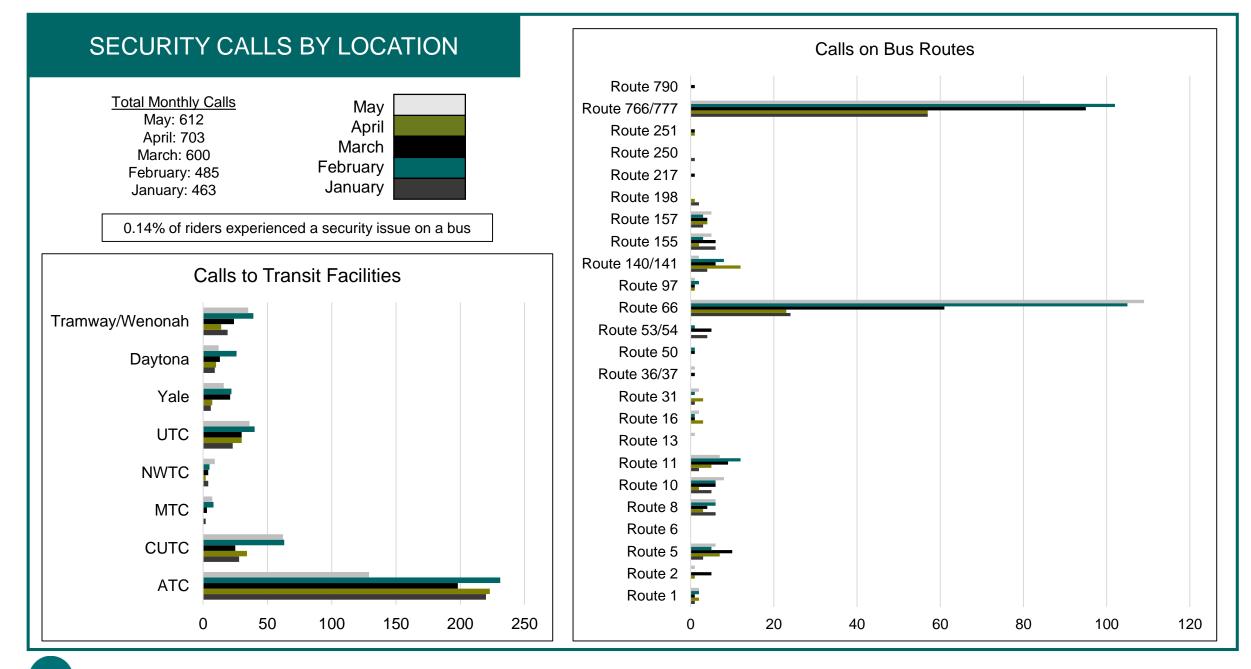


	Sun V	an Applic	ations	
Month	FY19	FY20	FY21	FY22
Jul	78	78 76		45
Aug	91	91	22	77
Sep	67	83	24	67
Oct	90	88	32	59
Nov	63	53	25	46
Dec	66	84	19	37
Jan	67	64	20	37
Feb	90	75	29	50
Mar	82	41	34	44
Apr	93	7	47	36
Мау	113	20	37	92
Jun	89	30	68	
Total	989	712	375	590

CUSTOMER SERVICE



	Pla	an Your Ri	de	Sun V	an Reserva	ations	Total Calls					
Month	Calls Presented	Calls Handled	%	Calls Presented	· · · · · · · · · · · · · · · · · · ·		Calls Presented	Calls Handled	%			
JAN	956	920	96.23	10,421	10,080	96.73	11,377	11,000	96.69			
FEB	1030	993	96.41	10903	10602	97.24	11933	11595	97.17			
MAR	1,661	1,475	88.8	9,209	8,568	93.04	10,870	10,043	92.39			
APR	1,635	808	49.42	14,622	11,838	80.96	16,257	12,646	77.78			
MAY	1722	1471	85.42	16,463	15,428	93.71	18,185	16,899	92.93			
							-					



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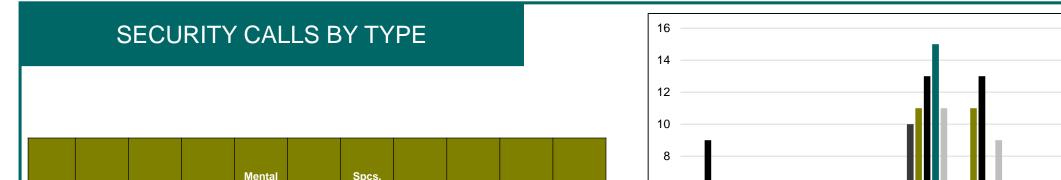
SECURITY CALLS BY LOCATION

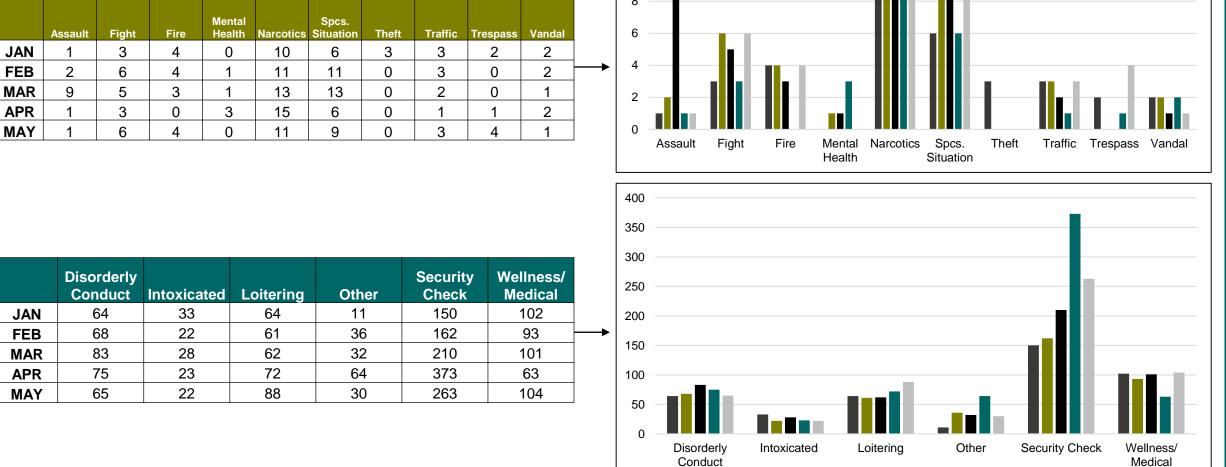
Figure S	1							
Month	ATC	CUTC	МТС	NWTC	UTC	Yale	Daytona	Tramway/ Wenonah
JAN	220	28	2	4	23	6	9	19
FEB	223	34	0	2	30	7	10	14
MAR	198	25	3	4	30	21	13	24
APR	231	63	8	5	40	22	26	39
MAY	129	62	7	9	36	16	12	35



Figure S2

	Route 1	Route 2	Route 5	Route 6	Route 8	Route 10	Route 11	Route 13	Route 16	Route 31	Route 36/37	Route 50	Route 53/54	Route 66	Route 97	Route 140/141	Route 155	Route 157	Route 198	Route 217	Route 250	Route 251	Route 766/777	Route 790
JAN	1	0	3	0	6	5	2	0	0	1	0	0	4	24	0	4	6	3	2	0	1	0	57	0
FEB	2	1	7	0	3	2	5	0	3	3	0	0	0	23	1	12	2	4	1	0	0	1	57	0
MAR	1	5	10	0	4	6	9	0	1	0	1	1	5	61	1	6	6	4	0	1	0	1	95	1
APR	2	0	5	0	6	6	12	0	1	1	0	1	1	105	2	8	3	3	0	0	0	0	102	0
MAY	2	1	6	0	6	8	7	1	2	2	1	0	0	109	1	2	5	5	0	0	0	0	84	0





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UPDATES

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5.14.2022 – Transit participated in a Rapid Hire event at the AFSCME Union Hall, working to fill essential positions that help make ABQ Ride the best transportation option for the Albuquerque community.

5.16.2022 to 5.20.2022 – ABQ Ride celebrated Strive Not to Drive week by encouraging community members to ditch their personal vehicles and utilize alternative modes of transportation, whether that be biking, walking, carpooling, or taking the bus!

5.20.2022 – Our Marketing Team participated in the 2022 Bike 2 Wherever Day celebration on Civic Plaza with an information table at the Uptown Transit Center.

Implementation Costs	\$79,480			
Marketing & Media Promotions	\$79,005			
Fare Box Covers	\$475			
Maintenance Costs	\$247,751.34			
January	\$35,152.39			
February	\$44,477.25			
March	\$27,576.11			
April	\$65,790.20			
May	\$74,755.39			
Fixed Route Operating Costs	\$819,459.73			
January	\$156,407.88			
February	\$148,726.31			
March	\$173,631.39			
April	\$169,531.78			
May	\$171,162.37			
Paratransit Operating Costs	\$76,393.68			
January	\$13,752.96			
February	\$13,536.36			
March	\$16,429.68			
April	\$16,410.30			
May	\$16,264.38			
Total	\$1,223,084.75			

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